



KCOM

ADSL broadband

Whether you are looking to provide connectivity to your main office, satellite offices or home-workers; or add resilience to your current network infrastructure, our cost-effective ADSL broadband solution offers your business fast speeds, improved reliability and dedicated account management through our UK-based support team.

How ADSL broadband works

Depending on the quality of your line and exchange connection, we offer a range of ADSL technologies and hardware options for your business. Where possible, we automatically provide connectivity using the 21CN network, giving you access to the fastest speeds available.

We also offer private ADSL lines that are specifically designed for businesses wanting to securely connect home workers or branch offices to the main office network. This secure connection to your network uses the same firewalls and security policies as your central site, reducing the risk of attack from viruses and other potentially damaging threats.

ADSL

Download: up to 8Mb
Upload: up to 400Kb

ADSL2+

Download: up to 20Mb
Upload: up to 1.2Mb

How ADSL broadband will benefit your business

Increased productivity We offer ADSL in two forms; our Essential service provides an affordable entry point to Internet and network connectivity and is ideal for low monthly data requirements including email, voice and M2M applications. Our fully unmetered service is the perfect solution for transferring large amounts of data, accessing hosted cloud applications or video conferencing services. Our dynamic Traffic Management policy ensures your business critical applications are prioritised through our network to maintain your productivity.

Reliable connectivity With service provisioning within six working days and 99.9% availability across our entire network, we'll make sure your connection works for your business. We also have specialist teams dedicated to proactive line monitoring with the aim to resolve faults before they have a chance to impact your connection.

Improved flexibility Easily tailor your service through the Business Portal control panel by adding extra GB usage to data limited packages, or choose to have your speed capped for the remainder of the month once your limit is reached. Manage your account payments by direct debit, invoice or credit/debit card and easily transfer between our services as your business needs change.

UK-based support Dedicated account management and completely unscripted customer and technical support. We aim to answer all calls within 60 seconds and will resolve 70% of problems on the first call.

Features and pricing

Business Broadband

Business Broadband Essential

Monthly cost

Monthly usage allowance

Additional usage cost (per GB)

Connection cost

Fibre re-grade cost

Please contact our Sales Team on 0345 122 4222 for pricing

Hardware

Unit cost

P&P

ZyXEL AMG1302-T10B

ZyXEL VMG8324

DrayTek Vigor 2830n

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ADDITIONAL KCOM PRODUCTS

Connect

ADSL

Bonded DSL

FTTC

Internet Connect
Ethernet, EFM, EoFTTC

Network Connect
Wide Area Networks

Sentinel

Cloud

Backup

Hosted Exchange

Lync

EmailShield

Managed Server Hosting

Virtual Data Centres

Colocation

Domains

Web Hosting

Hosted Firewall

Communicate

PSTN Lines

SIP Trunks

Hosted PBX